

Update from Anglian Water

16 May 2025

Whilst I'm afraid our team is unable to attend this year, we are pleased to report that we have made progress with installing the additional temporary (H-SAF) equipment at the Water Recycling Centre (WRC) to further improve how the site treats ammonia.

As you know, there are times when we find there are higher than normal levels of ammonia in either the wastewater coming into site or in what we've cleaned ready to put into the watercourse. As a result, there have been periods where we've had to introduce tankering to protect the local environment. We appreciate that this is disruptive for the local community and are continuing to take measures to further improve the site's ability to treat ammonia. We are, for example, installing 3 HSAF treatment units which will provide resilience to ammonia spikes during periods of colder weather. As part of this project, we will decommission our existing SAF treatment which will mean no more resonating noise which has been disruptive for some residents. Work on this is due to start w/c 19th May, so you will see additional traffic down West Bank, but these will be primarily vans of personnel delivering the new scheme.

In terms of the roadway, we have been working closely with LCC Highways and the Environment Agency to share our plan and timeline for upgrades to the works. We're keen to apply a common sense approach and have the roadway improvements done after we have made the improvements at the treatment works. The installation of the new HSAF units is due to be completed this September.

We are also conscious about concerns regarding the appearance of the land behind the pumping station and are taking steps to increase contractor visits to the site to improve its maintenance. In addition, we are looking to erect signs to make clear that it is private property and highlight potential trip hazards.

We have also written to Councillor Hillman to update her about these developments and to suggest that we hold a site meeting in the autumn, once we have completed the further upgrades to the WRC.