## Saxilby and Ingleby Voluntary Car Service Parish Council Report 2021

The Saxilby and Ingleby Voluntary Car Scheme (SVCS)came into existence in March 2008 and has been providing a service to residents of the parish ever since. The service is greatly valued by it's users and provides much needed transport for the elderly and infirm to attend medical appointments of all kinds.

2020 proved to be one of the most testing years for the organization but through the hard work and commitment of the volunteers we continued to operate throughout and maintained a high level of service for those people requiring transport and assistance for medical appointments.

The start of the year saw a big reduction in requests for transport as the lockdown and change of NHS working practices took effect. Hospital appointments were cancelled and the local Surgeries were carrying out telephone consultations rather than seeing patients on the premises.

SVCS carried out only 51 trips from beginning of April 2021 to the end of August 2021 whereas in a "normal" year we would be doing 35 to 45 each month.

As circumstances changed towards the end of the year things began to return to normal and once the vaccination programme got under way we were as busy as ever with a great demand for trips to the vaccination centre at John Coupland Hospital.

Please see the yearly figures below.

## SVCS ACTIVITY FOR APRIL 2020 TO MARCH 2021

Total Number of journeys	237
Total Number of passengers	248
Total mileage	7333

The year has had an effect on our drivers though and we have recently lost 4 of our volunteers and others have been providing reduced cover. We now have only 14 drivers so as usual we are looking for volunteers to bolster our numbers. The commitment is not onerous and expenses are paid to drivers for any trips they make. As the village expands we expect the demand for our service to grow and for us to be busier than ever in the future.

Please contact the SVCS on 07530327664 if you would like more information or are able to help.

Maggie Lang Chairperson SVCS